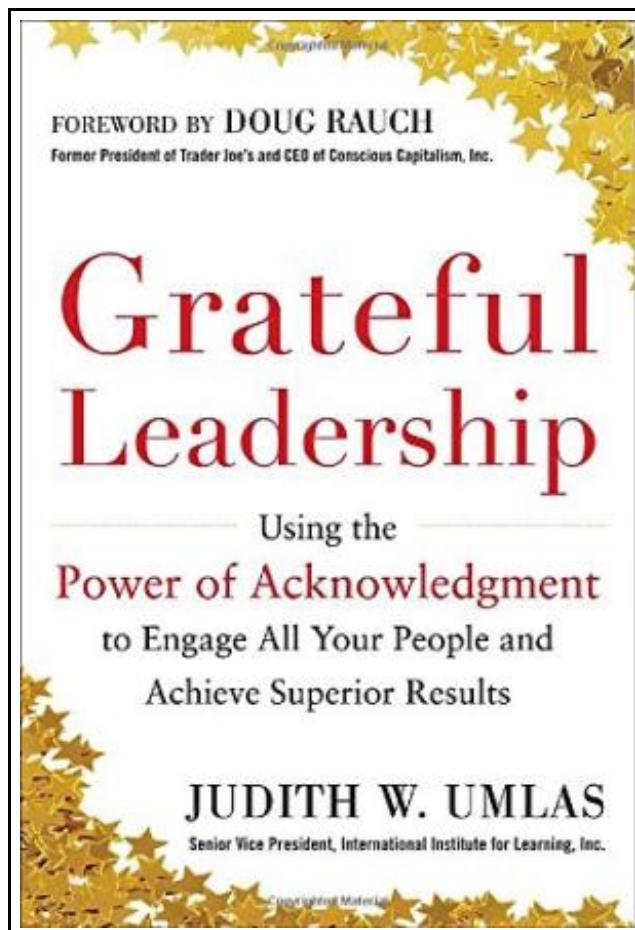


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McGraw-Hill Education - Europe. Hardback. Book Condition: new. BRAND NEW, Grateful Leadership: Using the Power of Acknowledgment to Engage All Your People and Achieve Superior Results, Judith W. Umlas, Go Grateful - have the courage to learn, the vision to lead, and the passion to grow. When employees are engaged, they are passionate and feel a deeper connection to their work. "Grateful Leadership" is an essential approach for leaders who want to achieve the bottom line and foster a value driven workforce to build stronger professional relationships with customers, stakeholders, and employees. "Grateful Leadership" shows how to create a more positive and meaningful connection between you and the people you lead. These skills are a catalyst for making immediate positive changes in your workplace that will enhance productivity, reputation, and overall performance. Leadership training expert Judith W. Umlas provides the rationale, tools, and methodology to build a company culture based on the free expression of gratitude, and she reveals simple but remarkably effective ways for leaders to build a culture in which each individual employee possesses: courage to make important decisions; willingness to take initiative; trust in the organization and fellow employees; motivation to strive for continuous improvement; and acknowledgment is a basic human need and a powerful motivator - people want to make a difference. In a culture of gratitude, employees stay; unappreciated employees leave. Your company will benefit from the many "Grateful Leadership" stories from leaders such as Walter Robb, co-CEO of Whole Foods Market, that attest to the fact that when you appreciate, acknowledge, and affirm the essential contributions of employees, you unlock their potential to deliver superior results and enable your business to meet stakeholder expectations and outperform. "Grateful Leadership" is a best-practices guide book to employee engagement, staff retention, and increased productivity. Motivate and inspire your...

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